

Q&A-29 DISTRIBUTOR FORM



FLOORING EXCELLENCE PROGRAM

ENHANCING FLOORING PROJECT OVERSIGHT

At Lab Surface, we prioritize meticulous planning in every installation. Leveraging our expertise in manufacturing high-performance coatings, we provide the necessary tools and support for you, our valued distributor, to effectively guide and support installers throughout the process. Your role as a distributor of Lab Surface products is pivotal in ensuring project success. By diligently completing this form, you enable thorough analysis of job site conditions, provide informed recommendations, and effectively address potential challenges. Your commitment to excellence strengthens our partnership and contributes significantly to project outcomes. Your continued support and guidance play a crucial role in ensuring the success of every flooring project, fostering a collaborative environment for optimal results.

FORM SUBMISSION OPTIONS:

1- HANDWRITTEN FORM:

Fill out the printed form on-site for immediate documentation. Then scan and email it to your Lab Surface representative along with the installer form and the photos.

2- INTERACTIVE PDF FORM:

Fill it out and email it to your Lab Surface representative along with the installer form and the photos.

Regardless of the method chosen, you are responsible for sending the installer form, along with your completed form and all photos, to your Lab Surface representative for further processing.



IMAGE DOCUMENTATION GUIDELINES & BEST PRACTICES

Lab Surface advises capturing visual evidence at key stages of the flooring project, ensuring thorough documentation and providing technical validation.

Pictures have to be provided in **high-resolution** and **taken in multiple angles** where there are **no shadows, light reflection disturbance**.

Make sure to include:

- 3+ general aspects of the floor/job,
- 3+ closer looks at problematic areas,
- 3+ close-up and detailed pictures of failures.



